



CARING THROUGH THE CRISIS

A MESSAGE TO OUR COMMUNITY (2020/2021)

The last year was both a tumultuous and momentous time in our history, marked by a health care crisis not seen in more than a century. It pushed our health care system to its limit, but it also brought our teams and community together in ways like never before. As we reflect on this last year, we celebrate the resilience of our people, our many achievements, the impact we've had on our community and the incredible support our community has given us. This report, as well as its companion community report, *Caring Through the Crisis*, helps us recognize and acknowledge this unprecedented year.

The COVID-19 crisis undoubtedly defined the 2020/21 fiscal year. Despite the many uncertainties that accompanied the pandemic, we continued construction and met all key milestones on the Cortellucci Vaughan Hospital project, the first net new hospital to be built in Ontario in more than 30 years. We worked to turn the building into a hospital ready to care for patients. However, with a sharp rise in COVID-19 case numbers in February 2021 and the health care system near collapse, we initially opened the hospital as a pandemic solution to support the province. In June 2021, Cortellucci Vaughan Hospital opened as a full-service hospital, as originally intended, and Mackenzie Health fully realized our two-hospital vision.

While we mounted a formidable response to COVID-19, which included running assessment centres and a vaccine clinic in addition to providing community supports to long-term care and other vulnerable groups in our community, we also continued advancing other important work. We implemented new lab technology to improve the accuracy of patients' test results and a new digital pathology platform to better diagnose and treat disease faster. We also earned a prestigious award, the 2020 College of Healthcare

Information Management Executives (CHIME) Digital Health Most Wired, for our use of technology to improve patient care.

Through it all, our community stepped forward in a big way. Thanks to the support of our donors, we raised more than \$1.1 million toward our COVID-19 Response Fund. We were also tremendously grateful to accept a historic \$40-million donation from the Cortellucci family to build our new hospital, named Cortellucci Vaughan Hospital in honour of their outstanding generosity. What's more, close to 13,000 donors helped us reach an incredible milestone: surpassing the \$200-million mark of our \$250-million Ultimate campaign goal to build and equip Cortellucci Vaughan Hospital and enhance care at Mackenzie Richmond Hill Hospital.* We send our heartfelt thanks to the many volunteers and donors who supported us so generously this year.

These and the many other achievements of the last year would not have been possible without an extraordinary team of staff, physicians and volunteers, along with a dedicated community of supporters. The pandemic helped shine a light on our remarkable community, who rallied to support our efforts at every turn, and the lifesaving and tireless work of our front-line health care workers.

As we look towards the future, we will continue to focus on providing quality, accessible and exceptional care for the residents of Vaughan, Richmond Hill, King and beyond. Now as two hospitals, supported by a network of community-based programs and services, we are delivering the ultimate in care to the communities we serve.

To learn more, read our entire 2020/21 *Community Report*. In addition to our financial highlights enclosed, full audited financials can also be found on our website.

Mark Falbo
Chair, Mackenzie Health
Board of Directors

Altaf Stationwala
President and CEO
Mackenzie Health

Rina Pillitteri
Chair, Mackenzie Health Foundation
Board of Directors

Krista Finlay
President and CEO
Mackenzie Health Foundation

*Numbers for 2020/21 fiscal year — April 1, 2020 to March 31, 2021.

FINANCIAL HIGHLIGHTS 2020/2021

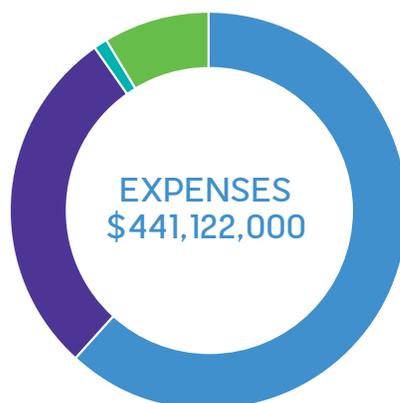
Complete audited financial statements for **Mackenzie Health** and **Mackenzie Health Foundation** are available on our website.

Mackenzie Health



SOURCES OF REVENUE (\$000)

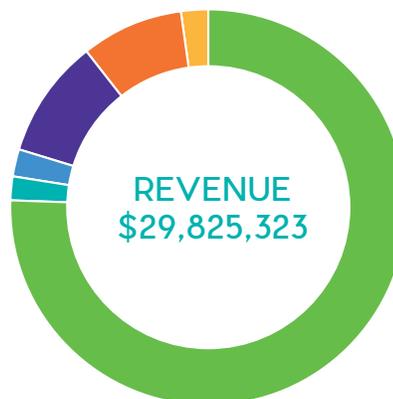
● Province of Ontario funding	\$ 399,234
● Patient services	\$ 23,910
● Amortization of capital contributions	\$ 17,988
● Other miscellaneous revenues	\$ 5,642
Total revenue	\$ 446,774



EXPENSES BY TYPE (\$000)

● Salaries and benefits	\$ 273,227
● Supplies and other expenses	\$ 125,824
● Interest expense	\$ 5,304
● Amortization of capital assets	\$ 36,767
Total expenses	\$ 441,122
Net surplus	\$ 5,652

Mackenzie Health Foundation



SOURCES OF REVENUE

● Campaigns	\$ 22,581,047
● Major gifts and planned giving	\$ 611,106
● Community giving	\$ 648,722
● Annual giving and special events	\$ 2,845,964
● Investment income	\$ 2,539,833
● Government assistance – COVID-19 wage subsidy	\$ 598,651
Total revenue	\$ 29,825,323



GRANTS DISTRIBUTION BY PROGRAM

● Cortellucci Vaughan Hospital	\$ 49,240,061
● Patient care equipment and supplies	\$ 1,023,544
● Medical imaging – MRI	\$ 60,000
● Educational activities and bursaries	\$ 23,620
Total grants distribution	\$ 50,347,225



Mackenzie
Health

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