A Message from the Volunteer Association President

Happy New Year!

I hope you had a wonderful, relaxing holiday.

It has been a busy few months for the Volunteer Association. Christmas arrived early for our Reception Desk volunteers. The new desk was installed in October and is now fully functional. Generously donated by Latif and Yasmin Fazel, the desk is efficient as well as attractive. It integrates beautifully into the refreshed C-Wing lobby space. We’re grateful to the Fazel family for recognizing the value of the volunteer role through this wonderful donation.

The “green” Christmas of December 2015 did not deter holiday shoppers from getting into the spirit of giving. Our Gift Wrap Fundraiser at Promenade was a huge success. From November 30 right through to the afternoon of Christmas Eve, more than one hundred and seventy volunteers wrapped just about everything from beer to big screens! Heartfelt thanks go out to our own adult and student volunteers, Hospital and Foundation staff, and an impressive collection of community volunteers who gave their gift of time to help us raise over $8,000. We are that much closer to achieving our goal of raising $250,000 to purchase twenty-five life saving fetal monitors for the Woman and Child Program at Mackenzie Health. If you were not a part of Promenade Gift Wrap 2015, please plan to be there for the next one. It’s a great way to enjoy the holiday season with old friends and new, in support of Mackenzie Health. A very special thanks goes to Cadillac Fairview/Promenade for making this event possible through their generous donation of space, materials, and staff assistance.

As we move into February and “heart month”, please remember the Keep Our Hearts Beating event. Paper hearts will be sold during the weekends leading up to Valentine’s Day, in two malls—Hillcrest Mall and Vaughan Mills—and also during designated days and times within the hospital. We can use your help to make this a success. Contact the Volunteer Services office if you are available. (details on page 6)

Also in this issue:

- Kudos Award Recipient............................................................page 2
- Message from Altaf Stationwala...............................................page 3
- Mackenzie Health Foundation Update....................................page 4
- Meet Our Volunteers...........................................................pages 5/6
- Update from Our Giftshop.......................................................page 9
- Dicso Fever Gala......................................................................back cover
From Volunteer and Community Resources

Kudos Award Recipient

Mike Wong of the Hospital Elder Life Care Program

Mike was nominated by social worker Sandra Shapiro for stepping up to assist a palliative patient with a life-long dream of completing an electric train set.

Days before this patient passed away, Mike worked with him to set up the train set and have it fully functional. Thank you Mike for providing this patient and his family with such a compassionate and meaningful experience at Mackenzie Health.

Karen Andersen
Director, Volunteer & Community Resources

In Picture (L-R): Mike Wong, Lori Geary (Elder Life Specialist), Kathleen Wong (Mike's wife and fellow HELP volunteer).

Zina Villamagna
President, Mackenzie Health Volunteer Association

Our signature event, the Annual Gala, takes place on April 16. In the past, you have enjoyed the sights and sounds of Bollywood and Arabian Nights. This year, we're turning up the heat with a Disco Fever night. Gentlemen, take out those white suits a la John Travolta! Invite your friends and neighbours to form a table of ten, and dance the night away. The evening begins at 6:00 p.m. at Le Parc at 8432 Leslie St in Thornhill. For tickets or info, contact Pedro at (416) 903-5760, Zeitoon at (647) 830-2686 or email discofever2016@gmail.com. Hurry, the tickets are going fast. Hope to see you there!

Thanks again for all you do. You make a difference each and every day.

continued from front cover
From the Desk of Altaf Stationwala

Happy New Year! On behalf of the entire Mackenzie Health team, thank you to all of our dedicated volunteers for your contributions throughout the year. We continue to be inspired by your dedication to helping with patients, families and our community.

Last year, we celebrated many accomplishments, many of which could not have been possible without the support of our dedicated volunteers. These include:

- Opening the new Urgent Care Centre in Vaughan, bringing greater accessibility and convenience for emergency patients.
- Moving ahead with Phase Two of the Innovation Unit to advance the integration of advanced technology into the delivery of care.
- Celebrating the arrival of our portable data centre and the launch of ICAT Healthcare our strategy to propel our information, communications, and automation technology (ICAT) systems to a leadership position within the healthcare industry over the next four years.
- Launching the Southwest York Region Health Link program to improve care for patients with complex conditions by partnering with community providers to deliver a continuum of care.
- Establishing a managed equipment services model and partnership with Philips to advance our medical technology procurement and maintenance programs for the existing Mackenzie Richmond Hill Hospital and the future Mackenzie Vaughan Hospital.
- Celebrating our second year of Kudos with the President's Kudos Awards in October, as well as ‘Keep it Up’ Kudos in February and October, and
- Launching the new Breastfeeding Clinic in partnership with York Region.

I am incredibly proud of our collective achievements and look forward to your continued support as we continue to expand services and enhance care for our patients and community.

New Reception Desk in C-Wing

Recently, we welcomed the arrival of the new reception desk in the main lobby. This new professional workspace not only raises the visibility and profile of our volunteers, but also provides the opportunity to showcase the important role our volunteers play at Mackenzie Health. I look forward to celebrating the official unveiling of the new space with enhanced signage in the coming months.

Thank you for being part of our healthcare team and helping to create a world-class health experience for patients and their families.

Sincerely,

Altaf Stationwala
President and CEO, Mackenzie Health
A Message from Mackenzie Health Foundation

It's customary to greet the new year with hope and optimism and set aspirational goals that help us soar to new heights. While it may be a time for forward thinking, it is just as important to celebrate our past successes and to thank those who helped us achieve them.

2015 was a remarkable year for Mackenzie Health Foundation thanks, in large part, to the Volunteer Association. You helped us reach a major milestone – the successful completion of the Picture This campaign to bring a second, more powerful MRI scanner to Mackenzie Health.

Your inspirational gift has meant that more patients now wait less time for more accurate diagnoses. Patients experience the impact of your support, each and every day.

You have now set your fundraising sights on new fetal monitors for the Woman and Child program. You will no doubt reach your goal, if the success of December’s Promenade Gift Wrapping fundraiser is any indication. Congratulations on exceeding your goal, and raising $8,000 toward your $250,000 goal in support of our youngest and most vulnerable patients.

Your compassion, commitment and positive advocacy on behalf of Mackenzie Health extends well beyond the Volunteer Association’s fundraising efforts. Always thinking how you can best serve the hospital, your referrals – of both donors and volunteers – has resulted in a significant number of donations and event support for the Foundation.

The year ahead promises to be as exciting as the last. We will see a new hospital come to life and our Exceptional Care Belongs Here campaign to enhance patient care at Mackenzie Richmond Hill Hospital and build Mackenzie Vaughan will begin to gain traction. As our partner, we are are immensely proud to call each and every member of the Volunteer Association a treasured resource.

Thank you for being ambassadors for Mackenzie Health.

Sincerely,

Ingrid Perry
President and CEO, Mackenzie Health Foundation

Contact Us or Follow Us

Mackenzie Health https://mackenziehealth.ca
Volunteer Office phone: (905) 883 2057

www.facebook.com/MackenzieHealth
Pinterest (photos) http://www.pinterest.com/mackenziehealth/
YouTube (videos) https://www.youtube.com/user/MackenzieHealthVideo

email: volunteers@mackenziehealth.ca

https://plus.google.com/+mackenziehealth/
https://twitter.com/MackenzieHealth
Meet Our Volunteers

What does it take to become Mackenzie Health Volunteer Association’s own “hostess with the mostest” – the head of our successful annual fundraising dance?

With a bow to the legendary Broadway hit, “Call me Madame,” our “hostess,” Anup Kaushal, reports it takes fascination with events planning, enjoyment of people and places and an obsession with details. And, most important “I want people to have fun,” she said.

Anup is a master of providing fun events. She chaired the remarkably successful Bollywood party in 2014 (525 guests, net $35,000), the Arabian Nights fete last year (325 guests, net $28,000) and is currently working with her committee to design a fabulous 2016 happening. “Disco Fever,” sans John Travolta but offering dancers dancing, singers singing, live music, a deejay and assorted extra specials, all combined into a joyous celebration of the disco era.

She emphasizes that every successful event is the result of solid committee work, with each person doing their share. Without the on-going work of the committee, the evening couldn’t happen. “It all comes together through everybody’s hard work. When that happens, you can feel the vibe!” Anup gives special thanks to Nancy Cutler, who originally recruited her to the Dance Committee, and Pedro Menjivar, Volunteer Association vice president and an active committee member.

What does it feel like to create a wonderful special event? “When all the hard work culminates in an event, I think my best moments are the night of the event, when everything comes together, when the work of everyone of the committee comes together. That’s the amazing moment for me. That moment serves me well,” Anup said.

How will we feel about this year’s party? Simply put: “WOW!” In addition to the customary gourmet dinner, Anup and the committee are dreaming of (pending consent of the venue) a “Disco Food Diner,” a late night snack featuring thick milkshakes, fries and hamburgers plus servers on roller skates, carrying trays of drinks. It’s just an idea right now, Anup warns, but the committee will come up with a fascinating and doable plan very soon.

“My mind is always working to plan the next event,” Anup confesses. “I look for things that are fun, things that I think people will come out for.” The Mackenzie Health volunteer party is just one of a number of very special events. She also organizes one other charity party and a wildly assorted group of events requested by friends and associates. One was a remarkable 50th birthday party for her husband.
A resident of Richmond Hill, Anup and her family are strong supporters of Mackenzie Health. She has an East Indian background, and works for an insurance company as a litigation consultant. Her three children have all volunteered at the Hospital. Two are currently at university in Scotland and one is finishing High School.

The family enjoys traveling and has “done a lot of traveling” to such areas as South Africa, Dubai and Jordan.

by Gay Harper
Mackenzie Health Volunteer

Volunteers Needed

The Mackenzie Health Volunteer Association is holding its annual Keep Our Hearts Beating Fundraiser.

We are gearing up for our annual Hearts Fundraiser to support the Volunteer Association’s goal of raising $250,000 to purchase 25 life-saving fetal monitors for the Woman and Child Program at Mackenzie Health.

We will be at:
- Vaughan Mills February 5th-7th (in front of Lego Land)
- Hillcrest Mall from February 12th-14th (location TBD)

Shifts will be 10am-2pm, 2pm-6pm, 6pm-9pm (only on Fridays)
- Each shift will have one leader (adult ideally) and one helper (student or adult)

Here’s how to sign up in 3 easy steps:
1. Click this link to see our Sign-up on VolunteerSpot: http://vols.pt/1WXesm
2. Review the options listed and choose the spot(s) you like.
3. Sign up! It's Easy - you will NOT need to register an account or keep a password on VolunteerSpot.

Note: VolunteerSpot does not share your email address with anyone. If you prefer not to use your email address, please contact Stephanie Sehinson at (905) 883-2057 to sign up.

Thank you all again for your continued support in helping this hospital deliver a world class health experience!

Stephanie Sehinson
In Pictures: Promenade Shopping Centre Gift-wrapping

From November 30th to December 24th, Mackenzie Health in partnership with Promenade set up a gift wrap station for the mall’s patrons and raised over $8,000.

Volunteers included members of Mackenzie Health Volunteer Association, Mackenzie Health Foundation, Mackenzie Health staff, corporate sponsors and students from local high schools.

A special thank you goes to a group of students from Schulich School of Business who took several shift leader roles and filled in last minute. Thank you so much!

In Picture (right):
Volunteer Association President Zina Villamagna presents our certificate in recognition of Promenade’s support to our gift wrap event to Anna Castrillo - Supervisor, Guest Services CF Promenade

In Picture (below) - our wonderful volunteers
“Wanderlust”

In Pictures from top left: Kusum Chopra, Adam Monaco with Albana Botticelli and Daniela Santacroce, Jianping Chen, Julie Cook and Michael Weingott, Gwen Johnstone with Marissa Salmon and Kasia Polak, Gulnar Kamadia and Mahmood Parhami, Natalie Reyneke and Melany Shapiro
Update from Our Gift Shop

Spring 2016 is just around the corner. The White Rose Gift Shop is ready with new brands, especially for our discerning customer base.

Our buyers continue to offer designer apparel/gifts, edibles, and a wide selection of accessories from today’s most popular trends.

To ensure our success, our volunteers are ready to provide professional, friendly service to everyone.

Follow us now at Mackenzie Health Social Media.

Lotto Center, on behalf of our Gift Shop Team we would like to thank Norman Gillanders for his dedication and hard work. For 21 years, Norman was responsible for our lottery reports, balancing our OLG books and working at the lottery desk, and has decided to retire from this position. Taking on the baton, we welcome Pat Young to our team.

In-Shop Vendor Program I would like to welcome May Loo as our Vendor Program Coordinator. The program is an excellent way of contributing to the fundraising effort of the Mackenzie Health Volunteer Association. Since September 2015 we had scheduled 31 vendor days. Products included linens, uniforms, jewellery, cosmetics, and health care assistance products etc. We look forward to many new vendor engagements and multiple vendor day bookings in the future.

Ana Paula Cantafio
Manager, White Rose Gift Shop

Mark the Date

2016 Annual Plant Sale
Friday, May 27th & Saturday, May 28th, 2016

Spiritual Care Volunteers’
Maundy Thursday Easter Concert
Thursday March 24th at 2pm
A-Wing Atrium
Holiday Fun at Mackenzie Health

Menorah Lighting Ceremony

Mackenzie Health Menorah Lighting Ceremony generously sponsored by Jewish Family and Child Services.

Spiritual Care Volunteers’ Annual Christmas Concert

In Picture: Standing L - R Albertha Henry-Carmichael, Gisela and Gerhard Schoenhoff, Jan Mills, Joyce Lai, Maria Lim, Shirley Lam, Winston McCatty. Seated Deborah Kerner.
Donations

Knitted baby blankets and caps needed for our Birthing Unit.

If you are blessed with knitting skills and would like to donate, please drop off your donation in Volunteer & Community Resources.

Coins for Fetal Monitors

Well folks since my last report I have been able to hand over to the Volunteer Association Treasurer another $185 as of December 31. and our new total is now $20,317.85. Many thanks to Renee W. and the several of you that drop off your coins and occasional bills in the vase in the Gift Shop. This is certainly working for the betterment of our premature babies that require the use of these monitors. Thank you and lets keep this working.

Pop Tops

Since Peter picked up 120 lbs. in late November I have already amassed another 50 lbs. thanks to Leslie T., Margaret L., Day Surgery, Richmond Hill Legion Branch 375, Zoey & Family, St. Matthew’s United Church, Mary & Rick H., Fern W. & Northern Waters Presbytery of the United Church, Gary who brought them from Sweden and the many others of you that bring them in on a very regular basis. If you could please place your first name in the bag, then I could include you in my report with thanks.

Thank you all so much for helping me with my dream.

Virginia Wainman

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Grant our wish of raising funds for the fetal monitors so we can make more families’ wishes come true!

**DINNER, DANCING, LIVE ENTERTAINMENT, SILENT AUCTION & AN ALL-INCLUSIVE BAR**

**SATURDAY**
APRIL 16, 2016  
@ 6:00PM

**LE PARC**
8432 LESLIE STREET,  
THORNHILL, ONTARIO

**INDIVIDUAL TICKETS:** $130  
**TABLE OF TEN:** $1200

**FOR INFO CONTACT:**
PEDRO (416) 903-5760  
ZEITOON (647) 830-2686  
EMAIL: discofever2016@gmail.com

**CHARITABLE NUMBER:**
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