

## A Message from the Volunteer Association President

Fall is almost upon us. Where has this wonderful summer gone? As I write this, I look back to June and our very successful AGM. We were thrilled to present a \$125,000 cheque to the Foundation, representing the half way mark in our commitment to purchase ten fetal monitors for the Woman and Child program. This significant achievement could not have happened without the hard work of countless volunteers and dedication of Association Board members and committee chairs. Kudos to you all!



The AGM was also a time to thank and show appreciation for those Board members who are leaving and moving on to other pursuits. A heartfelt “thank you” to Caroline Cole Power, Angela Edwards, and Pedro Menjivar, for their tremendous contributions. We wish you good luck and look forward to working with you as you continue to support Mackenzie Health through committee and community involvement.

Joining the Board as new directors are: Nicholas Alexander, Raymond Ang, Clarence Au, Elaine Cheung, Sally David, and Rahim Khalifa. With their collective energy, enthusiasm, and considerable skill set, they are a welcome addition to our team. We look forward to the many contributions they will make to help achieve our Association’s goals to fulfill our pledge, to engage volunteers, and to continue to be strong “ambassadors” for Mackenzie Health.

As most of us were unwinding at the cottage or enjoying backyard barbeques, there was a frenzy of activity in the new Vaughan hospital project. With the pre-planning stages behind us, the “shovels” will soon be in the ground. It has been a long time coming, but will definitely be worth the wait. As the first hospital in Canada to feature fully integrated “smart” technology, this beautiful new building will feature systems and medical devices that can communicate with one another to maximize information exchange.

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With the arrival of this exciting new phase, our Volunteer Association Board of Directors looks forward to the year ahead with a renewed commitment to make a difference. We will continue to rely on your support— on fundraising committees, participation in branch and community events, or by making a cash donation directly to the Association.

If you have an interest in fundraising or organizing special events, our Special Projects Co-Chairs would love to hear from you. Contact Elaine Cheung or Rahim Khalifa using [volunteers@mackenziehealth.ca](mailto:volunteers@mackenziehealth.ca).

If you, or someone you know, is looking for a long-term volunteer commitment in a leadership role, our Board would love to know about it. “Together we are exceptional”!

As we look to this exciting future—a new hospital for a growing community—it seems fitting to close with a tribute to one of Richmond Hill’s “trailblazers” and a driving force behind the building of “York Central Hospital” over fifty years ago. Ruth Coxford passed away this summer. As a founding member, past president of the Volunteer Association, and long time volunteer, Ruth was truly an icon. Her generosity, passion, and commitment to the hospital she served and the community she loved will serve as inspiration to everyone whose lives she touched. Thank you, Ruth. Rest in peace.

*Zina Villamagna*

President, Mackenzie Health Volunteer Association

## Donations

### Coins for Fetal Monitors

Both coins and bills have been a whole lot slower coming in over the past few months, so I suppose we can blame in on the heat and the summer holidays.

I would like to acknowledge Kendall W., Naz, Zoe J. and Kim M. for their kind donations. Let’s hope for more droppings of coins and raise the funds for these monitors that our very tiny babies require when needed. I have handed over \$90 to Fred and that brings our total to \$20,696.00 in almost 14 years. Well done folks and many thanks.

### Pop Tabs for Wheel Chairs

These wee things have been coming in like there is no tomorrow and I am so grateful for the folks that need these wheel chairs and are unable to afford them. Many thanks to Hazel S., Lorraine V., Day Surgery, Chris & Julie, R.H. Legion for their enormous donation of about 50 lbs., Zoey & Family, Leslie T., Celerina of Environmental Services, Jeanette J. and the G B Little Public School, Eva & Friends, Margaret L., Debby K. and Friends, Brenda E. and the R H Food Bank, Marilyn K and her Swim Club ladies, Pauline A., Ronald D., G. Quan, and Carolyn E. You are all doing such a fine job in helping me raise awareness for these folks.

In the future could you please add your first name and last initial so that I may include you in my report because you are so important to these folks in need.

Many Thanks

*Virginia Wainman*

## Update from our Annual General Meeting

### Congratulations to Our Student Award Recipients



Health Plus Pharmaceutical Award:  
**Stephanie Pulsinelli**

Student Achievement Awards:  
**Shagun Kukreja, Kelly Panichnantakul, Jessica Petricca, Peter Shi**

Peggy Temple Award :  
**Clarelle Gonsalves**

### Cheque Presentation



We were thrilled to present a \$125,000 cheque to the Foundation, representing the half way mark in our commitment to purchase ten fetal monitors for the Woman and Child program.

This significant achievement could not have happened without the hard work of countless volunteers and dedication of Association Board members and committee chairs.

## From the Desk of Altaf Stationwala

Thank you to all of the dedicated volunteers who help Mackenzie Health to create a world-class health experience every day. Your enthusiasm and commitment is appreciated by our entire healthcare team as well as patients and their families.

### Update on Mackenzie Vaughan Hospital

Recently, Mackenzie Health and Infrastructure Ontario (IO) announced Plenary Health as the preferred proponent to design, build, finance and maintain the new Mackenzie Vaughan Hospital. This is a very exciting time for Mackenzie Health and the community.

Mackenzie Vaughan Hospital will be the first hospital to be built in the city of Vaughan, and the first new hospital to be built in the York Region in the last 30 years. It will also be the first hospital in Canada to feature fully integrated “smart” technology, including systems and medical devices that speak directly to one another to maximize information exchange. Through modern and proven best practices, the hospital will provide state-of-the-art healthcare and positive outcomes for patients and their families.

### The new Mackenzie Vaughan Hospital will include:

- A state-of-the-art emergency department
- Modern surgical services and operating rooms
- Advanced diagnostic imaging
- Specialized ambulatory clinics and intensive care beds
- Medicine, Birthing (Obstetrics), Pediatrics, Mental Health and the York Region District Stroke Centre
- Approximately 90 per cent single occupancy acute-care patient rooms for infection prevention and control

The project is expected to reach commercial close and financial close in Fall 2016. The contract cost will be announced publicly following financial close and construction is scheduled to begin shortly thereafter.

### Extraordinary Gifts toward Mackenzie Vaughan Hospital

On September 27, we celebrated the largest donation to the Mackenzie Vaughan Hospital to-date from an individual family. At a special reception at Vaughan City Hall we thanked Vaughan citizen and entrepreneur Vic De Zen and his family for their pledge of \$10M to the new hospital. Their transformative gift will name the main lobby, the Vic De Zen Family Welcome Centre. Last Fall, the Foundation received \$10M from Magna which will name the new Emergency Department, the Magna Emergency.



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## Kudos to our Brand Ambassadors

Every spring and summer a team of dedicated team of volunteers attends various community events and celebrations across Southwest York Region to provide in person information about Mackenzie Health's programs and services. This year our Brand Ambassadors went to a wide range of events including: various Richmond Hill Town Councillor BBQs, Thornhill Village Fest, the Jaffari Community BBQ, Richmond Hill Chamber of Commerce Annual General Meeting, Vaughan Soccerfest and the Moon Festivals in Richmond Hill and Vaughan.

It was a very busy summer for this dedicated team and we thank you to each one of you for making a difference in our community by generously donating your time to share information with our community. With groundbreaking for the new hospital in the near future and exciting initiatives happening across Mackenzie Richmond Hill Hospital, we look forward to continuing to have volunteers as our advocates and team members at Mackenzie Health.

Sincerely,

**Altat Stationwala**

*President and CEO, Mackenzie Health*

## Vic De Zen Family pledges \$10M donation to future Mackenzie Vaughan Hospital



**In photo:** From left Mackenzie Health Foundation Chair Enzo Morini; Sergio De Zen; Mackenzie Health President and CEO, Altat Stationwala; Mackenzie Health Foundation Campaign Cabinet Chair, Greg Sorbara; Angelina De Zen, Libby De Zen, Vic De Zen, Vaughan Mayor Maurizio Bevilacqua and Mackenzie Health Board Chair, Tony Ianni.

## Update from Our Gift Shop

### Gift Shop Features New Surprises And Celebrates Summer Volunteers.

The White Rose Gift Shop enters the Fall season with remarkable new clothing and gift items, plans to expand our brand through the Hospital's social media and news of a pending new lottery game to be launched in October.

Fashion is a highlight of our action, with Alison Sheri high-end quality now available. One-of-a-kind accessories by Leopards and Roses are ready to go as is the Parkhurst clothing line. As always, giftware focuses on high quality yet affordable items. This year you'll see an emphasis on wall décor and packaged gift sets for the holidays.

The OLG continues to be a popular feature, thanks to the high prize draws and volunteers selling scratch and lottery tickets. Details of the new lottery game will come from the OLG shortly.

Our summer success was highlighted by approximately 50 student volunteers, recruited with the support of Karen Andersen and her team, and trained in the Gift Shop. They worked in the shop and at the lottery terminal and helped a great deal.

Under the guidance of Nelson Cardoso, we are working on expanding our brand using the hospital's social media. In addition, we're preparing a virtual tour of the Gift Shop – so stay tuned for that!

In a separate Gift Shop advance, we have set up three teams of volunteers to coordinate and facilitate all aspects of our retail operation. Teams include Buying, Merchandise Display and Stock Entry.

Over the summer we continued to work with many repeat and new vendors, inviting them to showcase their quality and valued products through the gift shop. With Nelson Cardoso's help, the featured vendors are offered advertising via the hospital's social media including on site TV monitors plus Facebook and Twitter. We would welcome the names of possible new vendors for the program.

**Ana Paula Cantafio**

Manager, White Rose Gift Shop



## Remembering Our Volunteers

### Ruth Coxford 1928 - 2016

“Whatever I may have given, I have received so much more in return...” said Ruth Coxford, a founding volunteer at Mackenzie Health, when she received a prestigious Richmond Hill Volunteer Achievement Award.

To paraphrase, “Whatever the Mackenzie Health Volunteer Association has received, Ruth Coxford has given so much more.”

Ruth served Mackenzie Health, as a volunteer for more than 50 years. She held many volunteer positions, serving as a Board Member and Branch Chair until her death this summer. She was a leader, she innovated and she loved to laugh.



In addition to helping to establish our Volunteer Association, she served as president from 1980 to 1981 and represented the VA on the Foundation Board. She was one of a small group that strategized on important ways the volunteers could help the hospital. Among them were the concept that volunteers could replace nurses as primary baby photographers; that volunteers could lead school tours, open and run a gift shop and serve in areas like the Palliative Care unit.

“I remember when I first started as the Director of Volunteer Services; Ruth held a welcome tea for me at her home. I had never experienced such an auspicious welcome to a new job,” recalled Karen Andersen. I soon realized that it was Ruth, who by example, ensured that anyone joining the Volunteer Association, from any walk of life, was made to feel welcome and part of the team. For me, this will be her legacy. She ensured that the Volunteer Association evolved and flourished while other associations were finding it hard to recruit new members.”

Ruth and her husband, Stewart, were married for more than 65 years. They were among the first to knock on doors to raise money to build our hospital. In addition to extensive volunteer service, they established The Ruth and Stewart Coxford and Family Chemotherapy Clinic, where Ruth, a cancer survivor, volunteered to work with other patients.

In addition to work in the Chemo Clinic, Ruth served in the Emergency Room, Paediatrics Department and Palliative Care. She also was active on scores of other volunteer activities, including major dances, the information desk and such pre-opening efforts as sewing sheets and pillowcases for the new hospital.

*by Gay Harper*  
Mackenzie Health Volunteer

## From Volunteer and Community Resources

### Summer Student Volunteer Program

The summer student volunteer program at Mackenzie Health this year was filled with exciting social events and incredible learning opportunities. Students had the opportunity to participate in Patient Experience Training, a Pandemic Board Game Tournament, a Mini Putt Tournament, make craft kits for paediatric patients (and siblings) in our ER and of course celebrate their experience at FestiVol. Volunteer Services would like to congratulate and thank Emma Topping for her work dedication as our Summer Student Program Assistant for the 2nd year in a row. We will miss Emma's help as she heads back to the University of Ottawa to complete her 4th year in Health Sciences.

We would also like to thank our sponsors without whom **FestiVol** would not be possible.

Bed Bath and Beyond (225 High Tech Rd, Richmond Hill)

Best Buy (225 High Tech Rd, Richmond Hill)

Bulk Barn (11005 Yonge St, Richmond Hill)

Cineplex Odeon Theatres

Canadian Tire (11740 Yonge St., Richmond Hill)

Costco Elgin Mills (35 John Birchall Rd.)

Mackenzie Health Volunteer Association

Mary Minielli (Chartwell Valley Vista Retirement Residence)

Naznin Champsi

Panera Bread (9350 Yonge St, Richmond Hill)

Steve Morris with his company Jakks Toys

Turtle Jacks (11740 Yonge St., Richmond Hill)

White Rose Gift Shop

### *Karen Andersen*

Director, Volunteer & Community Resources

### ED and Ultrasound Moves

Recent changes have been made to the layout of the ED to better accommodate the volume of patients. The red zone has moved into the former ultrasound area and ultrasound has found a new home by the MIS suite. These moves created the opportunity for meaningful volunteer roles in both the Red Zone (35 placements) and Ultrasound (15 placements).

We are pleased to be able offer our support to these areas as they strive to provide an exceptional patient experience. We know that volunteers will ensure our patients are greeted, comforted and kept informed while they undergo care in these areas.



Emergency Department Team.



In pictures (above): Senior volunteers assist new students during their Patient Experience Training



Pandemic Tournament



Canadian Tire Bike Winner Mauood Ahmad



Virtual Reality Glasses Winner  
Roya Abdmoulaie



Bed Bath and Beyond Winner Zachary Habib



Crafting for a Cure



## From Volunteer and Community Resources

### Brand Ambassador Events

Members of the Volunteer Brand Ambassadors have been out all summer representing Mackenzie Health at various community events.

- Councillor Castro Liu's BBQ
- Councillor Karen Cilivetz's BBQ
- MP Majid Jowhari's BBQ
- Jafari Community BBQ
- Vaughan Soccerfest
- Tommy Douglas Secondary School Volunteer Fair
- Chamber of Commerce Community BBQ
- Thornhill Village Festival
- Richmond Hill Community Moon Festival
- Vaughan Community Moon Festival

*Stephanie Sehinson*  
Volunteer Resources Assistant



May and Duayne at Chamber of Commerce BBQ



Gwen, Leo and Virginia at Soccerfest Vaughan

#### Contact Us or Follow Us

 Mackenzie Health <https://mackenziehealth.ca>  
Volunteer Office phone: (905) 883 2057

email: [volunteers@mackenziehealth.ca](mailto:volunteers@mackenziehealth.ca)

 [www.facebook.com/MackenzieHealth](http://www.facebook.com/MackenzieHealth)

 <https://plus.google.com/+mackenziehealth/>

 Pinterest (photos) <http://www.pinterest.com/mackenziehealth/>

 <https://twitter.com/MackenzieHealth>

 YouTube (videos) <https://www.youtube.com/user/MackenzieHealthVideo>

## From Our Branches

### Roses of York Branch

#### Giant Garage Sale

Saturday,

October 1, 2016

8:30 AM to 3:00 PM

161 OXFORD ST., RICHMOND HILL  
YONGE & ELGIN MILLS ROAD

\*\*\*\*\*

Silver Jewellery, Antiques, Collectables, New and Old, including Children's Items,  
Christmas Items, and much more.

Part of Sale will be donated to  
Mackenzie Health Volunteer Association.

### Thornhill Branch

#### Luncheon and Bridge

Wednesday,

October 26, 2016

11:30 AM-4:00 PM

THORNHILL GOLF & COUNTRY CLUB

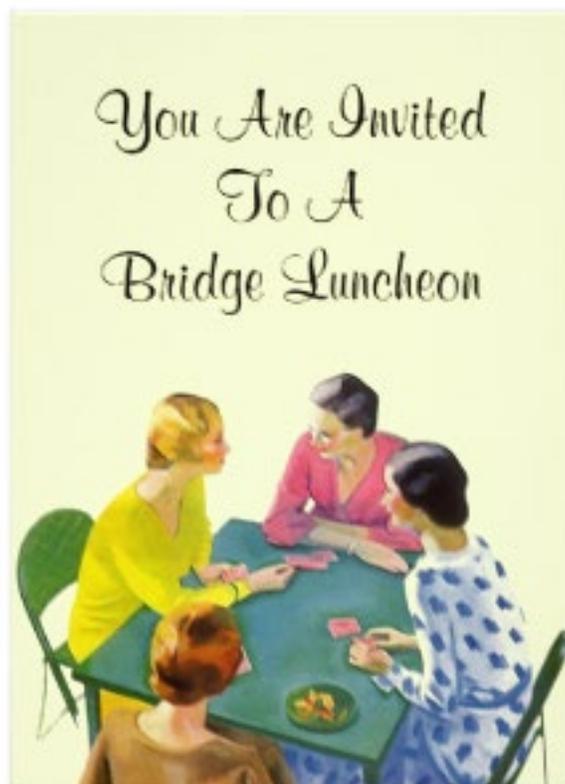
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**Tickets \$35\***

For tickets please contact:

Ann 905 707 5219

Theresa 416 226 0766





## Donations Gladly Accepted

Did you know Mackenzie Health Volunteer Association accepts and, in fact, welcomes donations from members?

You may wish to donate for any number of reasons:

- To celebrate a special occasion (milestone anniversary, birthday, retirement, etc.)
- To pay tribute to the memory of a loved one
- To contribute towards a Volunteer Association fundraising event

Or, you can donate for no particular reason other than helping the MHVA meet our pledge to raise \$250,000 over three years to purchase ten fetal monitors for the Woman and Child Program. Income tax receipts are issued for all gifts of \$10 and over.

For Tribute Gifts “honouring, celebrating or in memory of” a special person or event, we will send an elegant notification card that can include your own personal message to the recipient.

Sample cards and Tribute Gift Donation Forms are available in the Volunteer Lounge and from Branch Chairs.

Complete the form and mail with your donation to:

**Mackenzie Health Volunteer Association**  
**10 Trench St, Richmond Hill ON, L4C 4Z3**

or deliver to the Volunteer Services Office  
**Room #2934B.**



\*All proceeds go to Mackenzie Health Volunteer Association